Public & Private Transportation Providers Serving Loudoun County

Public Transportation Options:	**Services Provided:**	**Contact Information:**
County Office of Transportation Services	**Public Transportation Options to and from the County:** • Loudoun County Transit Commuter bus • Loudoun County Transit Reverse Commute Service • West Falls Church Express (more pick-up times added to the schedule) • Metro 5A (accessed at Dulles Airport) • Fairfax Connector (accessed at Dranesville Road) • Tysons Express	**703-771-5665** **Toll Free: 877-465-2287** **www.loudoun.gov/transportation**
Virginia Regional Transportation (VRT)	**Public Transportation options within Loudoun County: (* some routes have expanded hours to 10:00 p.m., as indicated)** • Ashburn Village Connector • Ashburn Farm Connector • Dulles 2 Dulles Monday – Friday • Dulles 2 Dulles Saturday – Sunday • Purcellville Connector Route • Leesburg Battlefield/Ida Lee/Rust Library • Leesburg Sycolin Road Route • Leesburg Trolley Route • Leesburg Safe-T-Ride • 7 to 7 on 7 (* **expanded hours to 10:00 p.m.)** **New Routes:** • Herndon Monroe Express (Dulles Town Center to Herndon Monroe Park and Ride Lot) • Sterling Connector/Countryside Connector -	**Fixed Routes: 540-338-1610** **On Demand/Curb to Curb: 540-338-1610** **Toll Free: 877-777-2708** **www.vatransit.org**

	these are two separate routes that meet at the Dulles Town Center. (* **expanded hours to 10:00 p.m.)** • Sugarland Run Connector (Local route from Sugarland Run to Dranesville Road and Sterling Park) • On Demand / Curb to Curb service – M-F (by reservation)	
Medicaid Transportation (LogistiCare)	• Call LogistiCare to arrange for transportation, bus tickets and gas reimbursement. • Must have Medicaid number, make trip request at least five days in advance (unless urgent appointment.) • For non-emergency & urgent medical appointment only • Free • Provided by Department of Medical Assistance Services (DMAS)	**LogistiCare Call Center, Norton, VA** **Toll Free: 866-386-8331 (reservation & eligibility)** **Call 800-742-9758 (check on ride status, file a complaint)** **http://transportation.dmas.virginia.gov** go online to make reservations, for FAQs
Private Providers:	**Services Provided:**	**Contact Information:**
Yellow Cab	• Fleet comprised of 20 privately-owned cars; no wheelchair vans; senior discount coupons ($18 instead of $20).	• **703-437-9100 Dispatch** **www.redtopcab.com**
B & M Transport, Inc.	• 4 accessible vans, with wheelchair lifts, pick up point within 10 miles = $90 roundtrip ($1.80/mile above that), primarily for people with disability, 24-hour notice.	• **703-856-7895**
United Cab	• 20 privately-owned cars; no wheelchair vans/taxis; 10% senior discounts.	• **703-777-7999** **www.unitedcabservice.com**

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Boss Transportation (& Family Services)	• 6 sedans; no wheelchair lift vans, but can accommodate folding walker or wheelchair; $35/hour; requires 24 hr. notice and 24 hr. cancellation; appropriate for elderly and people with disabilities who need someone to accompany them to appointments (if being put to sleep and require that someone drive you home, frail and need help filling out forms, walking, etc.) Driver stays with person.	• **703-256-6166** **www.bosstands.com**
Buckley's	• Serves Eastern Loudoun, private vehicles, provides door through door transport, no wheelchair lifts, must be able to lift and transfer oneself. Cost: 1 hour min. $55/hr. plus gas surcharge, .50 per mile. Discount of $49/hr. for outpatient medical procedure drop off and pick-up.	• **703-390-0535** **www.buckleys4seniors.com/**
Moon River Senior Care & Transportation	• Provides door-through-door escorted transportation for appointments and errands. Serves eastern Loudoun and western Fairfax counties. Client must be able to transfer in and out of vehicle (no lifts). Cost is $30/hr. plus 56.5 cents per mile with two hour minimum. Rate of $25/hr. available to clients already receiving home care services from this agency. Cost includes a companion escort who remains with the client and is available to help as needed.	• **703-766-5758** • **www.moonriverseniorcare.com** • **Reservations - 72 hours advance notice is appreciated.**
Non-Profit Organizations:	**Transportation Services Are Not Available to the Public Unless Individuals Are Receiving Services From These Agencies**	**Contact Information:**
Loudoun Volunteer Caregivers	• Assisted transportation for frail elderly and disabled adults who because of physical limitations are not able to use public	• **703-779-8617** • **www.lvcaregivers.org**

	transportation services. • Provide free transportation for needs such as: medical appointments, cancer treatments, physical therapy, chiropractic care, hydrotherapy, speech therapy, grocery shopping, prescription pick up, Interfaith food pick-up, errands, voting and non-medical needs.	
Every Citizen Has an Opportunity (ECHO)	• Provides daily transportation to and from an ECHO program participant's residence and their worksite. • ECHO has 26 vans and small buses, 12 of which are wheelchair accessible, that travel an average of 900 miles each day while transporting over 120 program participants to and from their worksites. • ECHO also contracts with Loudoun County Department of Family Services, currently coordinating VIEW transportation and providing on-demand transportation for their clientele.	• **703-779-2100** **www.echoworks.org**
Loudoun County Government Human Service Transportation Services	**Transportation Services Are Not Available to the Public Unless Individuals Are Receiving Services From These Agencies**	**Contact Information:**
Department of Family Services	• Administers the "On-Demand Transportation" Program. • Vendors: Yellow Cab and Med Choice provide regular transport, and B & M Transport, Inc. and Med Choice provide wheelchair rides/limited stretcher/more specialized transport. **Eligibility requirements:**	• **Referrals are required from other governmental agencies as well as non-profits such as the Free Clinic and Community Health Center.** • **www.loudoun.gov/dfs** • **703-777-0353**

	• For medical (including mental health) and dental apts. • Recipients must be below 70%of the State Median Income. Full Medicaid recipients must use LogistiCare, not On Demand Transportation. • On-Demand used when all other avenues have been exhausted and there are no alternatives left. • Majority of riders are elderly and/or disabled. • Transportation provided locally and to UVA, Georgetown Hospital, etc.	
Department of Mental Health/Substance Abuse/Developmental Services	• Friendship House runs daily transportation to and from its day program • **ECHO** provides transportation services to Developmental Services clients using day services under contract to Loudoun County. • All residential programs provide transportation to residents, and case managers transport clients for needed services. • No transportation services provided to the general public.	• **Must be receiving services to qualify for transportation services.** • **Contact:** **Mental Health and Substance Abuse Services: 703-771-5100** **Developmental Services: 703-777-0377** • **www.loudoun.gov/mhsads**
Department of Parks, Recreation & Community Services	**Area Agency on Aging (AAA)/Senior Centers**	
	• Provides limited door to door bus transportation to and from the surrounding areas of four senior centers, located in 1) Leesburg, 2)Purcellville, 3)Sterling, and 4)South Riding. • M – F for seniors who request a ride to/from a respective center. Bus routes/times vary,	• **AAA refers seniors to Department of Family Services' Transportation on Demand Service.** • **703-777-0257**

	however, pick-up at seniors' homes is generally between 9-10:30 a.m. and return trip generally leaves centers between 1:30-2 pm with return to home no later than 4 p.m. • Cost is $1 round trip per day. • Eligibility is age 55 and older and living within a surrounding area that allows for a ninety minute or less one way bus trip. • Lifts are available on most buses.	• **www.loudoun.gov/aaa**
Parks, Recreation & Community Services	**Adult Day Centers**	
	• AAA provides limited door to door bus transportation to/from three Adult Day Centers (ADC) located in Leesburg, Purcellville and the Ashburn-Sterling area. • Transportation is provided M – F for ADC clients whose caregiver requests transportation service. • Cost is $2 each way/$4 per day. • Bus routes/times vary, however, pick-up at clients' homes is generally between 8:30 – 10:30 a.m. and return trip is generally between 3-5 p.m. • Eligibility criteria: ADC client who lives within a ninety minute or less one way bus trip. Lifts are available on most buses.	• **AAA refers seniors to Department of Family Services' Transportation on Demand Service.** • **703-777-0257** • **www.loudoun.gov/aaa**
Department of Parks, Recreation & Community Services	**Adaptive Recreation – Summer Camp Transportation**	
	• Funded by Gas Tax Funds (BOS approval annually) • Contract Service-through Lo Co Public School, Special Ed. Transportation • Buses used: 8 Special Ed. buses used for home pick up/drop off	• **Must be registered for summer camp to receive program transportation.** • **Summer Camp Contact: 703-771-5010** • **VSA Arts 703-737-8837** • **Special Olympics 703-777-0438**

	• Buses pick up/drop off door to door unless bus cannot enter area safely and turn around (i.e. apartment complex, dirt road etc.) • Buses also pick up in AM at a Regional pick-up for all areas, typically a school • This pick up is last on route, goes straight to camp, provides families with a shorter option for time of the bus • Wheelchair lift on all buses • Camp hours are 9am-4pm • Pick up/drop off times vary depending on route and area • Buses are used for weekly swim trips (all of camp attends) and field trips • Eligibility-must be registered for summer camp • Transportation is first come first serve and due to budget, space limitations • In county residents only, although campers may register for program that live outside of county for a fee • Transportation staff try to meet the need for as many campers as the bus will allow • Not all campers use transportation-some parents choose to drop off and pick up • All campers use buses for swim/field trips **Other Adaptive Recreation Programs** • Use Loudoun County, PRCS vehicles • Not all vehicles have a lift • Cost to participant is incorporated in price for total program, transportation portion cost is determined on mileage radius below (30 miles-$2.50; 60 miles-$4.50; 90 miles-$6.50; 120 miles-$8.50; 150 miles-$10.50)	• **For other Adaptive Recreation Programs, contact: 703-771-5013** • **www.loudoun.gov/adaptiverec** • **Customer Service: 703-737-8042**

	• No home to home pick up or drop off. Participants meet at a central location, typically PRCS office, Depot Court in Leesburg. • Transportation is only to program and back to meeting place • Some local programs meet at the actual program location-no transportation cost is added to program cost for these programs.	